



House Rules and Helpful Information

We strive to provide our guests with an exceptionally clean, safe, and friendly experience at The Lakehouse. The following House Rules (“Rules”) have been established based on industry standards, management and operational procedures, and our personal experience. These rules are considered a part of our reservation agreement with you. These Rules are presented here to help promote our guests’ safety and enjoyment and to ensure that each guest is aware of the understandings between The Lakehouse at Georgetown Lake and the guest. Our Rules may change from time to time, so please check on-line or when you occupy your room.

100% Smoke-Free – The use of smoking tobacco, marijuana, e-cigarettes, vape pens, vaping cartridges containing liquid nicotine, hookahs, incense, cigars, candle burning, and oil diffusers is prohibited in our guest rooms. Any guest found to be burning any of these will be fined \$100 and evicted from the premises with no refunds.

No Cooking, Cooking Appliances, Combustibles or Fireworks – Except for the use of the microwave and refrigerator units provided in your room, preparation of food in the guest rooms by any type of cooking appliance is prohibited. We ask that you refrain from microwaving any pungent food as the odor is difficult to remove from fabric. A cleaning fee may be assessed if a pungent food odor is reported by our cleaning staff. Most commercially prepared food intended for the microwave has not previously caused a problem, so we suggest that option. Microwaving your fresh caught trout will be an issue. Detonation of fireworks or other combustibles on The Lakehouse property is also prohibited. A minimum fee of \$300 will be charged for cooking in the room or igniting fireworks or other combustibles with immediate eviction with no refunds.

Guaranteed Reservation – All reservations must be guaranteed with a valid major credit card. We accept Visa, Master Card, American Express and Discover Card.

Check-In and Check-Out – Check-in is from 3pm to 10pm. If you expect to arrive after 10pm, you must notify us in advance as special arrangements will be necessary. Check-out is 11am. Please leave your key in your room and lock the door behind you. If you need to speak with a representative of The Lakehouse prior to your departure, please stop in the restaurant, or send a quick e-mail to: thelakehousemt@gmail.com and someone will be in touch with you in a prompt manner.

Cancellation and No-Shows – – For reservations four days or less in duration, cancellation must be at least 48 hours prior to your arrival date. Cancellations made within 48 hours of the scheduled arrival date will be charged a cancellation fee equivalent to one night's rental. Alternatively, a room credit can be requested for future use of the full reservation period but it must be used within 12 months of the initial arrival date, upon availability.

For reservations longer than four days, a 50% deposit for the rental period is required and cancellation must be 14 days prior to the first day of the stay in order to receive a refund of the deposit. Failure to cancel 14 days prior to an extended stay reservation will result in forfeiture of the deposit.

Your debit or credit card will be pre-authorized at check-in for the full amount of your stay. We do not accept checks. We do not provide check cashing services.

Gift Certificates & Prepaid Bookings – Please contact us directly to purchase or redeem gift certificates at (406) 563-5253.

Rates – All rates are quoted in U.S. currency, plus tax. Rates may increase without notice. Rates are based on a standard room (1-4 maximum occupancy) and are subject to availability.

Right to Refuse Service - The Lakehouse at Georgetown Lake is privately owned and operated. We reserve the right to refuse service to anyone for any reason(s) that does not violate Federal or State laws. The Lakehouse at Georgetown Lake has a zero tolerance policy in which we will refuse to admit, refuse service or accommodation, or may remove a person without refund who refuses to abide by the reasonable standards and rules established by the State of Montana and the owners. The Lakehouse at Georgetown Lake will refuse service or evict a guest: for refusal or failure to pay for accommodations, is under the influence of alcohol, drugs, or any other intoxicating substance and acts in a disorderly fashion as to disturb the peace of other guests or is not in compliance with state liquor laws; acts in a disorderly fashion as to disturb the peace of other guests; is unable to properly supervise their children at all times, seeks to use The Lakehouse for an unlawful purpose; seeks to bring into The Lakehouse an unlawfully possessed firearm; or something, including an explosive or hazardous or toxic substance, that is unlawful to possess and that may be dangerous to other persons; destroys, damages, defaces, or threatens harm to our property or guests; causes or permits persons to exceed the maximum allowable occupancy of room, refuses to abide by the reasonable standards or policies established by The Lakehouse for the operation and management of our business. *MCA 70-6-511, 70-5-512, 70-6-513, 70-6-514*

CHILDREN - Well behaved children of all ages are welcomed. Children aged 12 and under stay for free when sharing a room with one or more paying adult(s). As the parents, guardians, or chaperones of children, you are personally and legally responsible for and must supervise them at all times *MCA 70.6.514*. For safety reasons, please do not leave children unattended in guest rooms or allow them to roam unsupervised.

PETS – Please notify us in advance if you will be traveling with a pet. No pets may be left unattended in a room at any time. There is a \$25 cleaning fee per stay for your pet guest. If we are not notified, your credit card will be charged an additional \$100 fine.

QUIET HOURS - 10:00 p.m. to 9 a.m. We are VERY strict when it comes to respect for others, so please be courteous. Electronic devices, voices, or other devices must be kept at a respectful, low level at all times. Doors should be opened and closed quietly. No congregating or partying in the parking lot.

NO IN-ROOM PARTY - The Lakehouse enforces a No In-Room Party Policy to ensure we can protect our property and our guests at all times. No parties, loud disturbances and/or noise-nuisance are allowed or tolerated on these premises. In the event of a disturbance, one polite request (warning) will be given to reduce the noise. If our request is not followed, the guest will be asked to leave The Lakehouse without refund. The registered guest(s) is responsible for all persons visiting. Non-Registered visitors are only permitted until 10:00 P.M. If you or your guests do not comply with this policy, you will be ordered to vacate the premises without refund and may be assessed a Guest Compensation Disturbance Fee.

MAXIMUM OCCUPANCY – Room occupancy requirements are based on fire code/fire safety restrictions. Standard Room maximum occupancy is 4 persons. If you exceed the maximum number of guests allowed, you will be asked to rent another guestroom.

LOST & FOUND – The Lakehouse assumes no liability for lost, misplaced, stolen, or damaged valuables or belongings. If you discover that you have left behind something of value to you, please call us immediately (406) 563-5253 and we will try to assist you in locating your lost item.

Found Items – The Lakehouse is not responsible for any item left behind by a guest. However, any item, with the exception of perishable items, left behind by our guests and found after departure by our cleaning staff will be collected, logged in, and kept in a secure location for collection by the owner for up to fourteen (14) days. Reasonable effort will be made to notify the guest that an item was found. Perishable items, underwear, and miscellaneous toiletries are discarded.

We would be happy to return your lost item(s) to you by United States Postal Service. Sorry, no UPS or Fedex deliveries. Your credit card will be charged packaging and postage, plus a \$10.00 handling fee. A separate receipt will be mailed to you. The Lakehouse is not responsible for any item lost or misdirected during shipment by the United States Postal Service. Please contact the USPS Customer Service Department at 1-800-275-8777.

Lost & Found items are held for fourteen (14) days while we attempt to contact the guest. If guest contact information is incorrect or cell phone mailbox is full and we are unable to contact the guest during the fourteen (14) day holding period, the unclaimed item(s) will be thrown away, given to local organizations, or disposed of.

FIREARMS & WEAPONS - The safety and security of our guests and staff is extremely important to us. Our rules regarding firearms and weapons is designed for the protection of our guests, vendors, staff, and owners, and pertains to the presence of firearms and weapons on our premises. The Lakehouse recognizes that guests and vendors may legally possess firearms or weapons for a variety of legitimate purposes. This policy has been developed to create a safe environment by providing appropriate guidance over the custody of firearms and weapons on our premises. The Lakehouse is private property. Guests, who are lawfully permitted to possess a firearm or weapon, may bring such onto the premises for storage purposes only, with the understanding that they are personally responsible for following:

- Guests must abide by all Federal, State, and local laws.
- Firearm and weapons must be appropriately registered.
- Firearms must be unloaded
- No cleaning of firearms is permitted on the premises.
- Firearms and weapons must be safeguarded and secured at all times in either a locked, hard sided firearm container or a soft gun case provided by the guest and clearly labeled with their name and contact information.
- No firearms or weapons in the lounge or restaurant area.
- Damages caused by arrowheads will be charged accordingly, please be careful.

Guests and vendors who fail to abide by our policy may be asked to leave the premises, are subject to trespass and may be subject to further legal action. Exempted from this policy are law enforcement officers and designated military personnel who are on-duty and required to carry firearms in the performance of their duties. No exemption to this policy is allowed for private persons, even those licensed and permitted to carry a firearm openly or concealed under local, state, or federal law. It is our policy to promptly turn over any firearms left on the property to the Deer Lodge County Sheriff's Office if we are unable to contact the owner. *MCA 70-24-110*

ILLNESS & EPIDEMICS - The Lakehouse reserves the right to refuse accommodations to a guest arriving with a contagious disease. In cases where sickness occurs during the stay, please notify any member of The Lakehouse staff. In the case of serious sickness, you may be requested to receive appropriate health care from a nearby healthcare facility. During epidemics we are entitled to employ precautionary measures within our judgment or as required by local authorities. We may charge you a room cleaning fee as we deem appropriate under the circumstances.

INFESTATION - The cleanliness of our rooms is extremely important to our guests. If you bring any infestation into your room or onto our premises, we may charge you for any and all costs and expenses, including immediate or urgent response requirements and loss of room revenue, that we deem necessary to address the infestation.

PARKING AT OWN RISK - All vehicle(s) must be listed on the registration at check-in. Parking for registered guest(s) is free. All vehicles are parked at the risk of the owner. The Lakehouse shall not assume liability or responsibility for any vehicle, occupants, or contents while operated or parked on our property. If a vehicle is left in The Lakehouse's parking lot after the guest has departed without the written consent of the owners, we reserve the right to have the vehicle towed at the owner's expense. No vehicle repairs are permitted on the premises.

DAMAGE AND/OR THEFT OF THE LAKEHOUSE'S PROPERTY - You are liable for any damage, howsoever caused (whether by the deliberate, negligent, or reckless act), to the room (s), The Lakehouses's premises or property caused by you or any person in your party whether or not staying at the Lakehouse during your stay. The Lakehouse reserves the right to retain your credit card and/or debit card details as presented at registration and charge or debit the credit /debit card such amounts as it shall in its sole discretion deem necessary to compensate or make good the cost or expenses incurred or suffered by The Lakehouse as a result of the aforesaid. Should this damage come to light after the guest has departed, we reserve the right and you hereby authorize us to charge your credit or debit card for any damage incurred to your room or The Lakehouse property during your stay, including and without limitation for all property damage, missing or damaged items, smoking fee, cleaning fee, guest compensation, etc. We will make every effort to rectify any

damage internally prior to contracting specialist to make the repairs, and therefore will make every effort to keep any costs that the guest would incur to a minimum.

Damage Discovered After Check-Out - Guest Rooms found with waste strewn around, in complete disorder, and/or “trashed” will be subject to maintenance deep cleaning fee, administration fee and/or third party fees.

Damage to rooms, fixtures, furnishings and equipment including the removal of electronic equipment, towels, art work, etc. will be charge at 120% of full and new replacement value plus any shipping and handling charges. Any damage to Lakehouse property, whether accidental or willful, is the responsibility of the registered guest for each particular room. Any costs associated with repairs and/or replacement will be charged to the credit card of the registered guest. In extreme cases, criminal charges will be pursued.

FREE WIFI ACCESS - Access to our WiFi is free for our registered guests. The WiFi access code is subject to change without notice. WiFi signals are subject to change without notice depending on the room’s location, the status of our WiFi-equipment, and interference from other local wireless signals. The Lakehouse assumes no liability for guest use.

LINKS - The links provided on The Lakehouse website are for the convenience of site visitors and are provided in good faith. The Lakehouse does not accept liability for the contents or links provided on such websites, nor does it accept liability for any indirect or consequential loss arising out of the use or connected with its website.

TERMS & CONDITIONS – The Lakehouse makes its best efforts to ensure that all the information that appears on its website is accurate. However, no warranty, expressed or implied, is given that the information provided on this website is error free. The Lakehouse does not accept liability for any errors and/or omissions, and reserves the right to change the information published at any time and without notice.

CHANGES OR MODIFICATION TO THE HOUSE RULES – The Lakehouse reserves the right to amend, modify, change, cancel, vary or add to these Rules or the arrangements and content featured on our website at any time without prior notice. Please check our website regularly for updates to the Rules. Any modification to these Rules that occurs before your departure is considered a part of your reservations agreement with us. A complete copy of these Rules is located on our website and available from The Lakehouse staff upon request.

We hope you have a comfortable stay at The Lakehouse at Georgetown Lake!

Angela & Jimmy
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